

Accessible formats or communication supports are available upon request.
Please contact AccessYork@york.ca or call 1-877-464-9675.

SM4RT Living Plan

Balanced Scorecard

2015



THE SINGLE MOST
IMPORTANT INFLUENCE
THAT CAN CHANGE OUR
ENVIRONMENTAL FUTURE
IS YOU



york.ca/sm4rtliving

YORK REGION

SM4RT LIVING

reduce • reuse • recycle • recover



York Region

Waste Management Performance

2015 Waste Generation Rate by Municipality (kg/capita)

	Town of Aurora	Town of East Gwillimbury	Town of Georgina	Township of King	City of Markham	Town of Newmarket	Town of Richmond Hill	City of Vaughan	Town of Whitchurch-Stouffville
	123	114	139	111	66	110	113	102	114
	83	79	81	91	71	80	73	68	78
	78	79	70	91	88	76	79	83	87
	58	62	38	52	34	50	37	32	40
	7	9	6	4	7	9	9	7	5
Subtotal	349	343	334	349	266	325	311	292	324
	11	66	127	5	4	24	15	5	15
TOTAL	360	409	461	354	270	349	326	297	339

2015 York Region Waste Generation Rate (kg/capita)

						TOTAL
97	73	83	38	7	15	313

 Garbage

 Yard Waste

 Recycling

 HHW, electronics, scrap metal, tires etc.

 Organics

 Small business users at depots/CECs



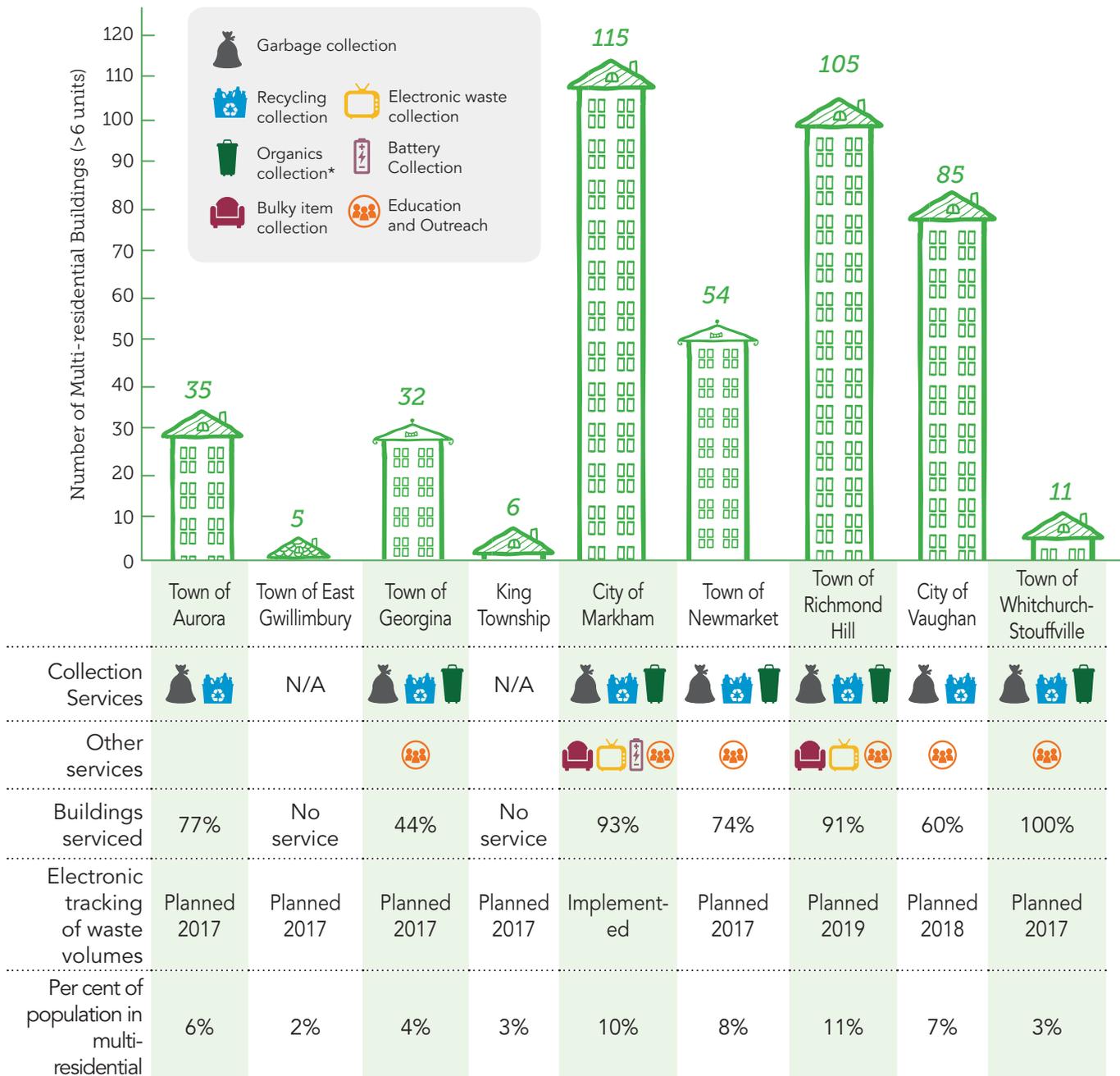
**2031 target total waste
289 kg per capita**

What is the Waste Generation Rate?

Waste generation rate (kg/capita) tracks progress towards the *SM4RT Living Plan* waste reduction target. The rate includes all streams of curbside residential waste as well as material from schools, municipal facilities and residential and small business visitors to the depots/CECs. Differences among municipalities may reflect the influence of housing types, seasonal population, and access to private waste facilities.

Multi-Residential Waste Management

Multi-Residential Services



*Organics collection includes municipal curbside or front end bin/tote collection; may not be available at all buildings

Waste diversion programs are expanding across York Region.

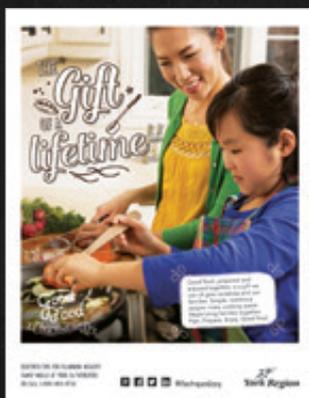
The Multi-residential Working Group is committed to continuous improvement through developing programs and data sharing to track successes and address any upcoming challenges in this growing sector. In 2016, the Working Group is collaborating on standard promotional materials and more detailed waste audits.

Reducing Food Waste



Good Food is an award-winning program, designed to prevent food waste by promoting the benefit of involving families in meal planning, shopping and food preparation.

By 2031, Good Food will help York Region reduce food waste by 15 percent. This will be accomplished by continuing to provide residents with online tools resources and tips for effective shopping, food storage and managing leftovers. To learn more about this campaign visit york.ca/GoodFood



Good Food public poster campaign

- ✓ Attended and hosted more than **40 events**
- ✓ **5,000 people** engaged where Good Food was featured
- ✓ **4,300 visits to webpage**
- ✓ Pin-to-Win contest received **1,700 visits** **140 submissions**
- ✓ Region Pinterest page reached **57 per cent increase** during Pin-to-Win contest
- ✓ Facebook photo contest from **October to December**

Connection between food waste and shopping/cooking habits

In 2015, the Region partnered with the University of Guelph to gather survey data and curbside waste information to look at connections between household waste generation and food shopping and preparation habits amongst York Region residents. The study found people who shop more often also generate more food waste. This ties in with the messaging promoted by the Good Food program. Having a plan and checking the fridge before shopping helps avoid duplicate purchases that may end up in the green bin before they can be eaten.

Reducing Food Waste

Dig this:



The average resident puts **121 kg of green bin organics and yardwaste** at the curb per year



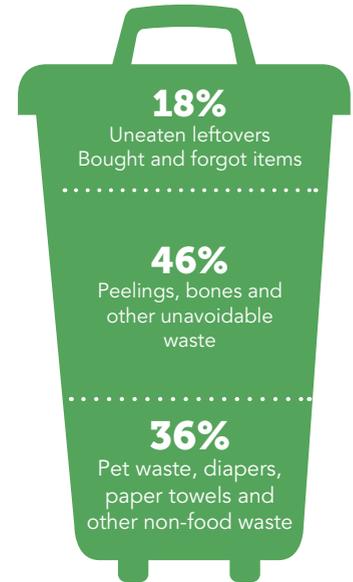
Greener Garden Composting participants in the Town of Aurora showed potential to compost an average of **50 kg of organics per year**
41 per cent reduction at the curb!*

* Greener Garden Composting Challenge pilot results were extrapolated to calculate potential annual impacts to curbside waste reduction



In 2016, the Greener Garden Composting Challenge will expand in the Town of Aurora and the Town of Richmond Hill to help **300 residents learn to compost**

What's in the Green Bin?



180 Waste Outreach Events in York Region



In 2015, there were over 300 posts on social media relating to waste reduction programming.



Local Municipal Commitments

Municipality	2015 Achievements	2016 Activities
Town of Aurora	<ul style="list-style-type: none"> • Backyard composting pilot • Promote Good Food program • Multi-residential data/Working Group 	<ul style="list-style-type: none"> • Explore curbside battery collection • Textile collection pilot • Establish community garden composting site • Composting workshops and challenge • Explore curbside swap days
Town of East Gwillimbury	<ul style="list-style-type: none"> • Promote Good Food program • Multi-residential data/Working Group 	<ul style="list-style-type: none"> • Explore textile collection • Explore curbside swap days
Town of Georgina	<ul style="list-style-type: none"> • Promote Good Food program • Multi-residential data/Working Group • Hosted curbside swap days 	<ul style="list-style-type: none"> • Explore curbside battery collection • Multi-residential development standards • Housing York reuse pilot • Hosted curbside swap days
Town of King	<ul style="list-style-type: none"> • Promote Good Food program • Multi-residential data/Working Group • Hosted curbside swap days 	<ul style="list-style-type: none"> • Explore curbside battery collection • Explore pilot with multi-residential building • Hosted curbside swap days
City of Markham	<ul style="list-style-type: none"> • Expansion of Zero Waste Schools (on going) • Battery/WEEE collection in multi-residential 	<ul style="list-style-type: none"> • Textile collection pilot • Vacuum system feasibility study
Town of Newmarket	<ul style="list-style-type: none"> • Promote Good Food program • Multi-residential data/Working Group • Hosted curbside swap days 	<ul style="list-style-type: none"> • Explore curbside battery collection • Multi-residential development standards • Identify community garden composting site • Zero waste schools pilot • Housing York reuse pilot • Hosted curbside swap days
Town of Richmond Hill	<ul style="list-style-type: none"> • Promote Good Food program • Multi-residential data/Working Group 	<ul style="list-style-type: none"> • Backyard composting pilot • Housing York reuse pilot • Multi-residential development standards • Explore curbside swap days
City of Vaughan	<ul style="list-style-type: none"> • Monitor composting pilot sites • Planning for multi-residential program • Multi-residential data/Working Group 	<ul style="list-style-type: none"> • Multi-residential development standards • Multi-residential outreach • Textile collection events • Explore curbside swap days
Town of Whitchurch-Stouffville	<ul style="list-style-type: none"> • Multi-residential data/Working Group • Promote Good Food program 	<ul style="list-style-type: none"> • Explore curbside battery collection • Explore curbside swap days • Identify community garden composting site

2015 Accomplishments

2015 Planned Initiatives

Status

REDUCE

- Launch Good Food campaign and track food waste patterns in York Region through audits and data collection 
- Continue to facilitate adoption of model development standards with local municipalities 
- Monitor and evaluate composting pilots at community gardens in City of Vaughan and initiate backyard composting project with Town of Aurora 
- Investigate Green Procurement Strategies at York Region 

REUSE

- NEW! Investigate feasibility of swap events 
- Collaborate with industry stakeholders on pilot for textile collection 

RECYCLE

- NEW! Multi-residential Working Group and data collection 
- NEW! Assess material volume data at applicable multi-residential buildings 
- NEW! Preliminary evaluation of long term options for source separated organics 
- Continue development of new metrics and balanced scorecard for waste management 
- Advocate for change – sustainable packaging compatible with municipal recycling systems 
- Secure local municipal partner to implement Regional Zero Waste Schools model in 2016 

OTHER

- Explore alternative financing – initiate full-cost accounting study 

 Complete  In Progress  Ongoing

The *SM4RT Living Plan* combines traditional approaches and innovative, community-driven programs to maximize long-term benefits.

17
strategies



60
initiatives



2016 Initiatives

REDUCE

NEW! Investigate opportunities to offer educational support for Industrial, Commercial and Institutional waste generators

Continue to implement Good Food program and track food waste generation rates

REUSE

NEW! Baseline data gathering on reuse practices in York Region

NEW! Investigate feasibility of reuse pilots in multi-residential buildings

NEW! Identify partners for reuse pilot projects in the community

Textile collection pilots in Aurora and Markham

RECYCLE

NEW! Investigate reuse/recycling partners for Community Environmental Centres (CEC)

NEW! Track trends in material changes at the Material Recovery Transfer Facility

NEW! Investigate options to increase construction waste diversion in new developments

Zero Waste Schools pilot in N6 schools

Advocate on municipal position for new waste management programming and legislation

Continue evaluation of long-term Source Separated Organics processing options

RECOVER

NEW! Characterization of residuals to support planning for long-term processing options

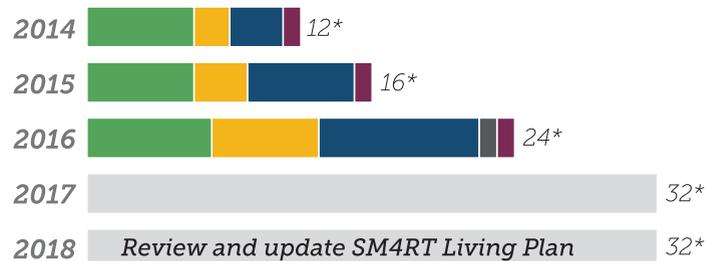
OTHER

Complete Full Cost Accounting study

SMART Living Priorities – 1st Five Years

• Reduce food waste	2
• On-site and backyard composting	2
• Investigate green procurement opportunities	4
• Textile collection	1
• Swap events	4
• Investigate attitudes around reuse	1
• Tool sharing	1
• Advocate for change	1
• Plan for growth	3
• Multi-residential data collection and program development	4
• External funding for blue box	2
• Plan for new organics processing capacity	1
• Long-term CEC and depot strategy	2
• Plan for future residual processing facility capacity	1
• Policy development for Energy-from-Waste	1
• Plan for Energy-from-Waste expansion	1
• Explore alternative financing	1

SMART Living Implementation Progress



*Number of initiatives underway

